

RETURN FORM

Rietveld Licht & Wonen - Nieuwland Parc 6 - 2952 DA Alblasserdam - Netherlands


Items can be returned within 14 days of receipt. You can use any parcel service you want to send the parcel(s) back to us. You have to pay the return shipping costs yourself. Please put the filled in return form (see below) in the box.

For a full refund, your returned items need to meet the following requirements:

- ✓ The item is in original condition.
- ✓ The item is packed in the original packaging (including the protective materials inside the box).
- ✓ There is no writing on the box. You can put a note with the return address on the box.
- ✓ The item has not been used and/or altered in any way.

If you have any further questions, please contact our customer service:

 en@lumidora.com

 (+31)(0)184 421 965

Order number _____

Bank account number: _____

Name of account holder: _____

If you paid for your order using PayPal or creditcard we will use the same method for the refund.

If your item is defected/damaged, please also fill in the below part of the form.

Explanation defect/damage: _____

Desired solution: Refund the purchase amount / send a new item