

RETURN FORM LUMIDORA UK

Items can be returned within 14 days of receipt. The return costs are paid by the customer. You can use any parcel service you want.

Please note: when an item is damaged or defected Lumidora can decide to refund the return shipping costs. This is only the case when you have contacted our helpdesk and we have agreed to compensate the return shipping costs.

Return address:


Lumidora
Rietveld Licht
Nieuwland Parc 6
2952 DA Alblasterdam
The Netherlands

Only if your return shipment meets the following requirements the purchase amount will be refunded:

- ✓ The item is in original condition.
- ✓ The item is packed in the original packaging (including the protective materials inside the box).
- ✓ There is no writing on the box. Customers can put a note with the return address on the parcel.
- ✓ The item is not used and/or altered in any way.

Filling in and adding this form to your parcel will ensure a fast and easy processing of your return. If you have any further questions, please contact our helpdesk:

 en@lumidora.com

 (+31)(0)184-421965

Item defected/damaged? yes/no Explanation: _____

Order number: _____

Bank account number: _____